

Journal of Business Administration Research http://ojs.bilpublishing.com/index.php/jbar



ARTICLE The Role of R&D Leverage as a Dynamic Capability in Performance Creation: Evidence from SMEs in Taiwan

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ARTICLE INFO	ABSTRACT
Article history Received: 11 April 2018 Accepted: 17 April2018 Published Online: 19 April 2019	This study addresses the role of R&D leverage in SMEs' performance creation. The authors do so by considering SMEs' high resource depen- dence due to isomorphism. We propose that R&D leverage, with a pres- ence of dynamic capabilities, plays a moderating role in the relation be- tween resource investments and performance. This study, which focused
<i>Keywords:</i> Dynamic capabilities view R&D leverage Isomorphism SMEs	on Taiwan's SMEs, conducts a questionnaire survey using the hierarchi- cal sampling technique, across various industries and geographic areas in Taiwan. The empirical findings reveal that R&D leverage as an essential leveler in resource management enhances resource advantages.
Firm performance divergence	

1. Introduction

Relative to large companies, the market scope of small and medium sized enterprises (SMEs) is generally restricted due to resource or capital limitations ^[33,104]. The development of the resources of SMEs is forced to be highly path dependent not only on the existing resource base, but also on the technological trends in the factor market. Therefore, when SMEs compete in the same market position, they may display a greater degree of resource homogeneity than that of large firms.

Scholarly work on organization theory expresses such resource dependent phenomenon as organizational isomorphism. DiMaggio and Powell^[39] define isomorphism as "a constraining process that forces one unit in a population to

resemble other units that face the same set of environmental conditions" (p.149). Industrial organizations can be viewed as isomorphic when considering the similarity of their structures, resources, practices and strategies^[35].

Studies suggest that organizational isomorphism is especially evident for small firms as they generally have similar capital scale and capacity to access market common resources ^[21].

Popadiuk, S., Rivera, E. R. and Bataglia, W^[99] reveal a common isomorphic pattern, showing that resource dependence drives resource similarity, which in turn causes performance convergence among isomorphic SMEs. These findings may be extended as a basic model to investigate SMEs' dependence upon technological resources and R&D management.

R&D and innovation are often considered as self-ev-

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idently positive for organizational performance. Many SME studies (e.g. ^[116]; Iorun, 2014) have provided rigorous evidence that R&D effort is a determinant of SME success. However, these studies generally focus on the role of R&D in product and service innovation and differentiation. Little research has been extended to focus on the issue of how R&D practices influence an SME's overall resource management. In addition, there has been even less research on such an influence under isomorphic conditions.

This study defines R&D leverage as a firm's capacity of resource management in R&D^[88] by using the dynamic capabilities view (DCV) grounded in strategic management ^[44,121,122,123,124,125,126,132,130,131] and modifying the concept of dynamic R&D resource allocation (Scholefield, 1994). We argue that R&D leverage spurs the generation of id-iosyncratic resources and intangible capital, and makes them sharable and useful with other functional units within the firm ^[20,62]. In addition, the recent investigation on the evolution of R&D management also presents that R&D management has evolved as a multi-technological network platform that supports a firm's development in terms of its resource base as a whole for its business model innovation^[82,90].

Such thought gives rise to the purpose of this study for the investigation of the extent and consequences of R&D leverage with regard to our first research question: how R&D leverage supports and spurs SMEs' transformation of resource investments to competitive advantages? In addition, as aiming for the analysis of this relationship (stated in the first purpose) under the assuming isomorphic situation among SMEs, we pose the second research question: does the isomorphic condition neutralize the moderating effect of R&D leverage of SMEs on the relationship between resource investments and competitive advantages?

The research is organized as follows. First, the hypotheses will be built for presenting the moderating role of R&D leverage in the relation between resource investments and the superiority of resource advantages. Second, the methodologies used in this paper are noted to present how we proceed with the data collection and analysis. We then present the empirical results and analysis. Finally, this paper discusses the findings, limitations and implications.

2. Hypotheses

Past studies on the RBV seem to have a consensus regarding the causal nexus between resources (also capabilities and core competencies) and performance (e.g. ^[8,13,38,69]). Newbert ^[89] conducted a post hoc analysis through a largescale empirical research to assess the RBV's fundamental hypotheses. His findings provide overall support with a positive view for this relationship. Considering a firm's resource development with a dynamic view, Mahoney and Pandain^[80] suggest that a firm's efforts to develop competitive advantages need the introduction of new resources (Teece, et al., 1997; ^[122]). To do this, firms need timely and continuous resource investments into their resource bases ^[12,14,60].

Having the DCV in mind, resource investment could be considered as a basic form of microfoundation of a firm's dynamic capability, referring to an action of how firms modify, integrate and innovate the resource base toward competitive advantages ^[59,121,122,124,125,132]). For example, human resources, encompassing both individuals and organizations, present kinds of resources comprising knowledge and techniques [58,68]; their organization and renovation (i.e. the processes of recruitment, training and cultivation) are perceived as critical elements determining the competitive advantage of firms ^[78]. The similar investigations and results are also revealed with the other resource foundations of firms, such as R&D investments ^[76,115,111,110], marketing-related resource investments ^[40,64,117], and resource investments and renewal for asset specificity $(^{[112]}; ^{[119]})$. This leads us to propose a statistical approach to test SMEs' behavior functions of resource management toward competitive advantages. We investigate whether and how SMEs' resource investments contribute to performance growth of the firm. Thus, we propose the following hypothesis:

Hypothesis 1: SMEs with a Higher Level of Resource Investments are Likely to Have Better Growth in Firm Performance.

The influence of R&D on firm performance is generally evident, especially among the technology-intensive industries ^[34]. A significant portion of the most commonly presented research in the field has drawn this influence as a causal relationship between R&D investments and performance (e.g. ^[25,49,52; 76,79; 84;92;102;116]). Another portion of research has considered R&D relevance as being far more aligned with the orientation of resource leverage, suggesting that a firm's resource advantages are generated by resource concentrating, accumulating, complementing, conserving, and recovering ^[57]. Scholars have explored the potentials of the synergic effects on performance through the linkage, integration and interaction among the R&D process and other functional operations within organizations (e.g. ^[30, 51,54,62,73,88]).

Clearly, the major difference between these two streams stems from how research operationalizes R&D activity in regard to whether it tends to be resource investment or resource leverage. It has been suggested that the resource investment relevance refers more to resource allocation, and thus relies upon aspects of theory developed by the RBV ^[10]. However, the research stream that relates to resource leverage features a theoretical application with CBV logic ^[57,88] and later with DCV ^[59,132,121,122].

This study suggests that it is critical to highlight the theoretical basis of R&D leverage in relation to the microfoundations of the dynamic capability that reflects the process of R&D deployment and management^[88]. In practice, this process supports a firm in making better applications for its overall resource base in order to attain its specific strategic intentions and goals ^[20,57,80]. This argument essentially aligns with the DCV that dynamic capabilities signify a higher order capability ^[44,131], where how firms organize their organizational processes showcases the way in which, and the capacity by which, they develop and deploy their resource bases ^[132].

Assessing our arguments depends on how we put forth the role of R&D leverage in the relationship between resource investment and performance. It can be seen that R&D leverage plays as a moderator in the relationship between resource investments and performance. For example, given two firms (firm A and firm B) competing in the same market with similar dominant power in the distribution channel (i.e. assuming a comparable resource level in the market), if these two firms offer similar products in the market (i.e. without the moderating effects of R&D leverage), both firms may gain even performance. In another situation, if firm A's R&D process is better than firm B's in the market driven design for its products, firm A may thus gain more market power in the distribution channel, as supported by its product offerings in so far as they can better meet market needs than can firm B (i.e. with moderating effects of R&D leverage). Hence, firm A can experience better financial yield (along with an increase in market power).

We therefore consider how R&D leverage influences performance, which occurs mostly through the moderating effect on the relationship between resource investments and performance. This study proposes the following hypothesis for SMEs:

Hypothesis 2: SMEs' Synergistic Effect of Resource Investments on Performance Growth Will be Greater When They Have Increased R&D Leverage.

In regard to isomorphism, we see it as an influential environmental factor in the research context of this study. Isomorphism has been largely recognized as a socialization process that drives the interactions and convergence among firms' structural settings, operational practices, strategy development, and even performance ^[36].

Empirical studies on isomorphism largely intend to

investigate how isomorphic factors influence firm performance (e.g. ^[71,91,50,109,19,33,74, 104]). Although their outcomes are significant, another, but recently emerging and considering more important, research interest of isomorphism studies is performance convergence among firms ^{[36]. [104]} study on the isomorphic process in industries suggests that performance convergence is an inevitable consequence. For example, due to the limitation in capital scale, isomorphic SMEs are generally considered as resource-dependent in regard to their applications of technological innovation ^[33,104]. Performance convergence is thus highly possibly based on the similar use of technologies ^[33], even if the application of technologies is viewed as an essential leveler of competitive performance ^[104]. Therefore, considering the interdependence of isomorphism and resource dependence, it should be possible to assume that performance convergence is more evident in isomorphic SMEs than in non-isomorphic SMEs.

In response to our hypothesized model, performance convergence (or divergence) can be examined by testing the differences between isomorphic SMEs and non-isomorphic SMEs, depending on the influential strength of the causal nexus between resource investments and performance, as well as from R&D leverage that is hypothesized to moderate resource investments on performance. Therefore, this study hypothesizes:

Hypothesis 3a. Compared with isomorphic SMEs, non-isomorphic SMEs' performance growth is more likely to be influenced by resource investments.

Hypothesis 3b. Compared with isomorphic SMEs, non-isomorphic SMEs' R&D leverage is more likely to generate a stronger moderating effect on performance growth as a result of resource investments.

3. Methodologies

3.1 Sample and Data Collected

In this study, hierarchical sampling was used to compose the sample from Taiwan's SMEs registered at TaiwanPage Corp. (www.taiwanpage.com.tw, investigated in the first week of March, 2017). The sample clusters were set in accordance with the county/city areas in Taiwan. In each area, 2% of the registered companies were selected randomly to compose the sample; 1,970 companies (out of 98,501 SMEs registered at TaiwanPage) were selected for the further task of data collection.

To avoid the potential common method variance (CMV) or common method bias (CMB) in the survey (especially when concerning the cross-sectional investigation in this study), the questionnaire was developed through an iterative process involving discussion, review and refinement (with industrial experts), and pre-testing (through more than 25 managers worked in SMEs); the questionnaire design involved instructions, information and cues for responses; and the questionnaire was designed by requiring to be completed by different respondents according to their expertise [97,98]. The questionnaire was designed for collecting 4 parts of the data, including the basic information and industrial background of the company, performance relative factors, R&D leverage activities, and resource investments and management. In the questionnaire, instructions on the cover letter requested either the company representative, chief executive, or senior manager to complete the first two parts of the survey for basic information and industrial background and resource investments and management, then to forward the part on the R&D leverage survey to the R&D manager and the part on the performance survey to the manager in charge of the finance department, in order to complete the survey.

In addition to the questionnaire design, this study also used the Harman single-factor test [97] and the Unmeasured Latent Method Construct (ULMC) approach $\ensuremath{^{[75,98,103,129]}}$ to assess the potential CMV in this study. The results of Harman single-factor test showed that the variance of the first factor accounted for either 37.39% (before the item analysis) or 31.12% (after the item analysis) of the overall variance was far lower than the benchmark (50%) of the emergence of CMV^[48]. Second, in the ULMC test, we included a common latent factor (or common method factor), which is an aggregate of all observed variables used in the study, to represent and partial out the potential CMV. The results showed that the average explained variance of the proposed factors (0.324) is much more dominant than the average explained variance of the common latent factor (0.06); and that almost all of the common latent factor loadings are non-significant in the test. Given these results, including Harman single-factor test and the ULMC test, we contended that the CMV was unlikely to confound the investigation of this study (see Appendix 3).

This study conducted data collection based on the sample selected through various questionnaire survey techniques. These include post, email, on-call interview, and face to face interview. These surveys were conducted from March to June of 2017. In March and April, the post and email survey was conducted by mailing/emailing the questionnaires to the selected samples. In the first week of May ($1^{st} - 5^{th}$), we collected about 89 (post=56; email=33) effective samples (total respondents = 112 (post=65; email=47) error sample=23 (post 9; email 14)).

The effective response rate is about 4.52% at this stage. We further conducted the on-call survey and face-to-face interviews for the rest of the companies in our selected sample in May. We obtained another 66 effective samples (on-call = 43; face-to-face = 23; error = 0). In total, 155 effective samples were collected, for an effective response rate of about 7.87% (total respondents = 178, error respondents = 23). Finally, the occasional missing data on exogenous variables were dealt with by replacing them with the average value. In our prior investigation on preparing the sample, the percentage of missing data in our survey was about 1.98%. The comprehensive information on the sampling is listed in Appendix 1.

Given a low response rate may give rise to the possibility of nonresponse bias (NRB) in the data. In this study, ANOVA analysis was undertaken to investigate such survey bias. We tested whether any difference exists between the effective responses which were grouped based on the survey types (e.g. post, email, on-call interview, and face to face interview used in this study) and collected in the different time frames ^[42,53,72]. The test results (see Appendix 4) showed that, for each question, the null hypothesis of no significant difference was not rejected. In other words, respondents among the designed groups did not differ in responses. It can thus be suggested that non-response bias is not a considerable problem in the survey of this study.

3.2 Measures Adopted

3.2.1 Performance Growth (Dependent Factor)

While performance is often measured by using objective measures (such as ROA, ROE, sales growth, and others), this study constructed the factor of performance growth through judgment measure instrumented by the executive's perception on how well the organization performs. One reason for making this decision is that the investigation of this study is cross-sectional, rather than longitudinal (the latter may be advantageous in using objective measures of performance). A cross-sectional investigation on firm performance growth is advantageous in looking to various performance aspects of management practices in organizations ^[65]. In addition, other special reasons may be that, for SMEs, many see objective measures of performance as business secrets and thus are unwilling to reveal them in public; executives or senior managers may also have poor memory of performance in special figure measurement. If there is no compulsive mater (i.e. governments' regulations), this kind of questions may significantly reduce the response rate of the survey.

This study asked SMEs' executives to rate the perfor-

mance growth for 7 aspects within the latest three years (2014-2016). These questions included financial performance ^[100], satisfaction of shareholders ^[85, 86,87], market share and growth ^[76,100], market control and power ^[84], industrial relationship^[85, 86], employee turnover ^[100], and internal process efficiency ^[86,100]. A 7-point scale – 1 for strongly worse to 7 for strongly better if comparing the performance growth between the latest three years (2014-2016) and the previous three years (2011-2013) – was used (the full question descriptions list in Appendix 2).

In the pre-analysis (item analysis) for these exogenous measures in the factor of change in performance by using Cronbach's alpha evaluation and commonality test (evaluated by corrected item total correlation), three questions were considered to be dropped from our investigation on performance based on their significant low reliability statistics, even if the Cronbach's alpha of the performance survey was tested at about 0.760 (the acceptable level). These question items were satisfaction of shareholders (corrected item total correlation = 0.237), industrial relationship (0.271), and market control and power (0.263). Therefore, for the further analysis, this study used four other measures (including: financial performance, market share and growth, employee turnover, and internal process efficiency) to measure the performance growth factor (see Table 1).

3.2.2 Resource Investments (Independent Factor)

In order to measure the latent factor of resource investments, we asked SMEs' executives to rate the extent of capital investments for the designated aspects. These include human capital ^[17], asset specificity^[105], manufacturing (production) management ^[57], marketing management ^[77], organizational structure and process ^[11,121], finance

Latent and Observed Variables	Mean	Standard Error	Corrected Item Total Cor- relation					
Firm Performance Cronbach's Alpha of Construct = 0.760								
Financial performance	5.045	1.083	0.485					
Satisfaction of stakeholders*	4.728	0.917	0.237					
Market share and growth	5.335	1.065	0.589					
Market control and power*	4.920	1.008	0.263					
Industrial relationship*	4.815	1.042	0.271					
Employee turnover	4.865	1.217	0.546					
Internal process efficiency	5.129	1.085	0.620					
Resource Ir Cronbach's Alpha o								
Human capital intensity	5.090	0.863	0.564					
Asset specificity intensity	5.477	1.002	0.525					
Manufacturing (production) management	5.116	0.933	0.564					
Marketing management	5.419	1.080	0.645					
Organizational structure and process	5.297	1.106	0.673					
Finance management	4.961	0.911	0.489					
Management of external cooperative relations*	4.821	1.075	0.211					
R&D La Cronbach's Alpha o								
Market Driven R&D	5.394	0.970	0.528					
Project management*	4.530	1.151	0.189					
Introducing new technologies	5.032	1.066	0.492					
Training of R&D	5.503	0.833	0.502					
Efficiency of R&D organization	5.594	0.895	0.581					
Product driven R&D	5.323	0.890	0.450					
Risk management*	4.557	0.811	0.287					

Note: Sample size = 155. Observed variables noted '*' are considered dropping from the investigation due to the low reliability statistics.

management ^[28], and the management of external cooperative relations ^[118].

Instructions on this part of survey required the executives of the sample companies to respond, if possible, by referring to the comparison between their expenditure (or capital) intensity within 2014-2016 and that within 2011-2013. A 7-point scale – 1 for strongly worse to 7 for strongly better – was used (the full question descriptions are listed in Appendix 2). In addition, in the item analysis of this part, the Cronbach's alpha statistics was tested at about 0.814, a good level of reliability. Still, only the management of external cooperative relations was dropped from the investigation of resource investments due to its significantly low commonality test result (0.211) (see Table 1).

3.2.3 R&D Leverage (Moderator)

Developing the measurement of the latent factor of R&D leverage is linked to the task of exploring a set of microfoundations of firm dynamic capabilities in terms of R&D management and processes. This study reviewed a broad scope of literature relevant to R&D management and dynamic capabilities in order to build a set of potential exogenous measures to construct this latent factor. These measures include: market/customer driven R&D ^[23,26 83, 114], project management ^[18,29, 114], introducing new technologies (^[114], ^[120]), training of R&D ^[76,127,128], efficiency of R&D organization ^[31,114], product driven R&D ^[26, 90], and risk management ^[41].

This study asked SMEs' executives to rate R&D leverage by measuring the extent of the change of expenditures and efforts invested in the R&D management activities ^[16] in 7 aspects, by comparing them within the latest three years (2014-2016) and before (2011-2013). These questions (variables) were measured by a 7-point scale, where 1 means strongly limited, and up to 7 reflecting a strongly aggressive manner (the full question descriptions are listed in Appendix 2). Nevertheless, two question items, including project management and risk management, were dropped from the investigation because in the item analysis of R&D leverage, these two items presented a significantly low level of commonality tests (project management=0.189; risk management = 0.287). After dropping these two items, the Cronbach's alpha statistics was tested at about 0.744, an acceptable level of reliability (see Table 1).

To investigate the moderating role of R&D leverage in this study, following ^[96], we built a moderating variable for this investigation. A moderating variable is characterized statistically as an interaction form of variable that affects the direction and strength of the relation between the dependent and independent variables ^[7,32,96]. Ping ^[96] suggests

that the product of the sums of the relevant indicators (as the observed variables associated resource investments and R&D leverage in this study) is used as the sole indicator of the latent product in SEM test (see Equation 1).

$$MV_{i} = \sum_{j=1}^{M} RI_{i,j} \times \sum_{k=1}^{N} RDL_{i,k} \quad (Equation 1)$$

Note: MF=Moderating Factor; RI=Resource Investments; RDL=R&D Leverage; i=sample index; j=moderating variable index; k=resource investment variable index; l=R&D resource leverage variable index; M=5, number of RDL variables.

Ping ^[96] recommended that the loading and error of such indicator of the latent product would be assigned for the estimation of the moderating variable in such multiplicative model in SEM analysis. The factor loading and error of the indicator of the latent product were set in the analysis by the following equations ^[96]:

$$\begin{split} \theta_{s,MV} &= \left(\sum_{i=1}^{M} \lambda_{RI_i} \right)^r \times \operatorname{VaR}(RI) \times \sum_{i=1}^{N} \theta_{s,RDL_i} + \left(\sum_{i=1}^{N} \lambda_{RDL_i} \right)^r \times \\ \operatorname{VaR}(RDL) \times \sum_{i=1}^{M} \theta_{s,RI_i} + \sum_{i=1}^{M} \theta_{s,RI_i} \times \sum_{i=1}^{N} \theta_{s,RDL_i} \quad (Equation 3) \\ y^{M\Lambda} &= \sum_{M}^{I} y^{KI_i} \times \sum_{N}^{I=1} y^{KDT_i} \quad (Ednation 5) \end{split}$$

Note: MV=moderating variable; RI=Resource Investments; RDL=R&D Leverage; λ =factor loading; θ_e =error; i=variable index; M=6, number of RI variables; N=5, number of RDL variables.

3.3 Control Variables

In this study, the control variables were organized and investigated as part of the basic information and industrial background of the sample companies. The setting of the control variables was designed in three parts. First, firm control variables included in order to justify the causal influence from the independent and moderating variables were 'firm size' measured by capital size and 'firm age'. These two variables are considered to be related to a firm's intentions and operations in marketplaces ^[94]. This study measured firm age and firm size based on ranges. For firm age, five ages were designed as follows: within 5 years; 6-10 years; 11-15 years; 16-20 years; and above 20 years. For capital size, we designed a set of linear scale ranges by an around average 1.1 (1.0-1.2) nature log scale difference between each designed capital size (in NTD). These designed capital ranges were: under 1M (million NTD), 1-3M, 3-10M, 10-30M, and 30-80M (80M NTD as the maximum value of an SME's capital size defined in Taiwan, also mentioned above).

Second, to control the contextual settings of this study, we used industry dummy variables for each industry. In our analysis, each industry dummy variable contributes variance to the performance latent factor that essentially represents those unobserved confounding effects owing to the exogenous environmental settings ^[93]. These variables were developed by following the "Standard Industrial Classification" of Taiwan ^[37]. There were 8 types of industries engaged, which were reported by the participant SMEs in our survey. These industries included: food, electrical and mechanical engineering, electrical cable, biology and chemistry, iron and steel, electronics, culture and creativity, and miscellaneous.

Finally, to control for isomorphism, this study developed a dummy variable as the determinant of the isomorphic condition. This variable was obtained by transforming the six isomorphism-related questions (asking in the dummy variable form) rated by using the Guttman scale. The executives of the participant SMEs were asked to evaluate, the resource 'similarities' or market 'commonalities' (in the part of industrial background of the questionnaire design) including: products and services [107], organizational capital scale ^[45], market engagement ^[56], technical and technological level [61], human capital scale [22], and political-legal settings (Beckert, 2010, ^{39,106]}). The isomorphic condition was set to 1 (concerning an isomorphic situation), if a participant SME's average score of isomorphism-related variables is above the average score of the total samples; otherwise it is set to '0' (not concerning an isomorphic situation). In our pre-analysis for the sample, 67 SMEs were considered to face an isomorphic condition (the full question descriptions are listed in Appendix 2).

3.4 Analyses

The primary analytical technique used in this study is structural equation modeling (SEM), undertaken with AMOS 20 with the maximum likelihood (ML) method. In addition to the path analysis on the proposed model, this study also used this approach (by the ULMC test) to assess the CMV in our dataset. Other analyses relating to Harman single-factor analysis for CMV, ANOVA analysis for NRB, and the reliability analysis (the item analysis) for the factors of firm performance growth, resource investments and R&D resource leverage were conducted by using SPSS 22.

In addition to the CMV test, NRB test and item analysis (as the pre-analysis for survey questions), our analysis for the proposed hypotheses essentially comprised the following steps, including: confirmatory factor analysis (CFA) for each of the proposed latent factors; the SEM that examines the causal link between resource investments and performance (including control variables and the factor of Hypothesis 1); the SEM that examines the moderating effects of R&D leverage (for Hypothesis 2); and the multiple-group analysis for SEMs for the examination of whether any differences existed between non-isomorphic SMEs and isomorphic SMEs under the rules of the hypothesized model (Hypotheses 3a and 3b).

4. Results

4.1 Factor Validations

CFA was conducted to ensure that the hypothesized factors, such as firm performance, resource investments and R&D leverage, were statistically adequate for the further SEM analysis in this study. This part of the analysis included internal consistency, convergent validity and discriminant validity of the hypothesized factors ^[27]. The referred tests and benchmarks suggested are as follows:

(1) Internal consistency: Composite reliability (CR) > $0.6^{[9]}$

(2) Convergent validity: The value of average variance extracted AVE > 0.5 ^[47]; all of the exogenous variables' item factor loadings of a factor > 0.5 ^[3,43]

(3) Discriminant validity: the square root of AVE of a latent factor being greater than the correlation between it and others (in the aggregate mode of tests)^[27]

Table 2 summarizes the CFA results of the measurement model. We present the results by using the standardized regression weight for each exogenous variable in both the individual construct mode (individual mode) and the aggregate construct mode (aggregate mode). The individual mode is the means of CFA performing a single factor analysis for each latent factor, respectively. The aggregate mode that includes all of the design latent factors examines the covariance among these design factors.

The results of CFA show that all of the theoretical factors defined by this study are considered as empirically specified to fit the sample. First, the CR tests indicate that all the factors have qualified internal consistence as all of the CR values (FP=0.764, RI=0.806, RDL=0.733) are greater than 0.6. Second, convergent validity for each construct is also adequate because almost all of the item factor loadings of each construct are over the benchmark of 0.5 and strongly significant (p < 0.001), and the AVE test for each factor is greater than 0.5 (FP=0.549, RI=0.588, RDL=0.638). These are only 'introducing new technologies' in the RDL factor at the aggregate mode, of which the item factor loading is lower than 0.5, at 0.487. Finally, for discriminant validity, since the correlations between any two factors are less than the corresponding square root of AVE shown in the specific construct, the qualified discriminant validity for each design factor is indicated.

4.2 Model Validations

The results, analyzed by using the SEM technique, are

shown in Table 3. There are four models in the analysis, as we present the SEM analysis results according to a hierarchical regression formation. These models include: Model 1 for the control variables in terms of firm controls and industry controls; Model 2 for presenting the results for the effects of resource investments on performance (Hypothesis 1); Model 3 is done by adding the only effect from R&D resource leverage; Model 4 is presented as the comprehensive model for testing the moderating effects of R&D resource leverage on the relation between resource investments and performance (Hypothesis 2).

The paper primarily employs path analysis with latent variables (PALV) in SEM. PALV is a type of causal modeling technique integrating path analysis and CFA, rooted in a latent model, not only for the examination of causal relationships among latent constructs, but also for the estimation of observed variables ^[101]. In SEM, to test whether

model specificity is statistically fitted to the sample, Jöreskog and Sörbom ^[66], Hu and Bentler ^[63], Hair et al. ^[55], Arbuckle ^[4], Byrne ^[24], and Kline ^[70] suggest some cut-off criteria as follows.

(1) X^2 test statistics is at an insignificant level or $X^2/df < 2$ when considering the complexity of the model.

(2) Goodness of Fit Index (GFI) / adjusted GFI (AGFI) / Normed Fit Index (NFI) / Comparative Fit Index (CFI): >=0.9 is considered satisfactory fit; 0.8<GFI<0.9 means an acceptable fit.

(3) For root mean square error of approximation (RM-SEA), lower is better; an acceptable benchmark of 0.08 is often used.

(4) The standardized root mean residual (SRMR) is an absolute fit indicator; an acceptable benchmark of 0.8 or smaller is suggested as a guideline for good fit.

As shown in Table 3, excluding Model 1 (for controls),

Constructs and Measurement	Factor L	oadings
	Aggregate Mode	Individual Mode
Firm Performance (FP)		
Financial performance	0.538	0.575
Market share and growth	0.694	0.79
Employee turnover	0.655	0.536
Internal process efficiency	0.778	0.677
CR=0.764, AVE=0.549, AVE ^{1/2} =0.740		
Corr (FP, RI)=0.705 < AVE ^{1/2} Corr (FP, RDL)=0.369 < AVE ^{1/2}		
Resource Investments (RI)		
Human Capital Intensity	0.575	0.534
Asset Specificity Intensity	0.547	0.514
Manufacturing (production) management	0.629	0.604
Marketing management	0.736	0.854
Organizational structure and process	0.701	0.813
Finance management	0.641	0.568
CR=0.806, AVE=0.588, AVE ^{1/2} =0.767		
Corr (RI, FP)=0.705 < AVE ^{1/2} Corr (RI, RDL)=0.301 < AVE ^{1/2}		
R&D Leverage (RDL)		
Market Driven	0.527	0.585
Introducing New Technologies	0.487	0.551
Training of R&D	0.679	0.643
Efficiency of R&D Organization	0.745	0.739
Product driven R&D	0.528	0.527
CR=0.733, AVE=0.638, AVE ^{1/2} =0.799		
Corr (RDL, FP)=0.369 < AVE ^{1/2} Corr (RDL, RI)=0.301 < AVE ^{1/2}		
CFA Diagno	ses	
X2=100.889 (p=0.077), df=82, X2/df=1.23, GF	I=0.922, AGFI=0.886, RMSEA=0.039	

Table 2. The Results of Confirmatory Factor Analysis

Note:

1. Sample size = 155

- 2. All of the estimates of the exogenous variables present significant at the level of p<0.001.
- 3. Corr (x, y) is the short form of Correlation (x, y).
- 4. CFA diagnoses are presented in the aggregate mode.

5. Individual mode: CFA is conducted for one single latent factor; Aggregate mode: CFA is conducted by involving all latent factors.

the model fit diagnoses of Models 2-4 overall show that almost all of the hypothetical models' statistical specifications are satisfied and fit the sample well. The statistics of X^2/df of Models 2-4 are lower than 2. Other indices, including GFI, AGFI, and CFI all meet at least the acceptable fit requirement; as well, all of the RMSEA and SRMR diagnoses are considered to be acceptable (below 0.08).

4.3 Hypothesis Tests

Hypothesis 1 posited the causal relation between resource investments and firm performance. From the results (shown in Table 3), Hypothesis 1 is tested, whether taking action (i.e. Models 3-4) or not (Model 2) in regard to the moderating effects of R&D leverage, that SMEs' performance is immediately and positively influenced by the variance of resource investment intensity (Model 2: estimate = 0.706 (p<0.001); Model 3: 0.644 (p<0.001); Model 4: 0.487 (p<0.05)). Therefore, we conclude that Hypothesis 1 gains support from the sample.

Hypothesis 2 suggests a moderating effect of R&D resource leverage on the causal relation between investment intensity and performance. Hypothesis 2 was examined by adding the moderating factor to the analysis, and then

	Model 1 (Controls)	Model 2 (Resource Investments Intensity)	Model 3 (R&D leverage)	Model 4 (Moderating)
Firm Age	.144	.049	011	.006
Capital	.005	.026	.005	.019
Isomorphism	.033	007	008	.000
Industry D1	081	143	147	142
Industry D2	042	028	031	052
Industry D3	.011	074	072	077
Industry D4	165	141	175	169
Industry D5	.162	.181	.175*	.176*
Industry D6	186	198	221	224
Industry D7	059	101	143	148
esource Investment Intensity (RI)		.706***	.644***	.487**
R&D Leverage (RDL)			.232*	.002
Moderating Factor (RI x RDL)				.291**
		Model Fit Diagnoses	·	
X^2 test (p)	308.808 (0)	227.475 (0)	344.287 (0)	397.587(0)
X^2 /df	4.01	1.422	1.334	1.42
GFI	.836	.884	.858	.844
AGFI	.777	.848	.821	.805
NFI	.339	.761	.731	.809
CFI	.384	.911	.912	.933
SRMR	.151	.058	.050	.059
RMSEA	.140	.052	.047	.052
R-Squared	.106	.583	.650	.681

1. ***p<.001; **p<0.01; *p<0.05;

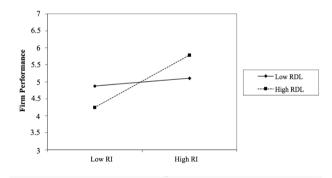
2. Sample size = 155.

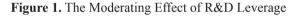
3. Industry dummy variables D1-D7 present the industries, listed as follows: food, electrical and mechanical engineering, electrical cable, biology and chemistry, iron and steel, electronics, culture and creativity.

4. R-Squired is reported by presenting the estimate of 'Squired Multiple Correlation' of the performance (PF) factor.

evaluating whether the path from the moderating factor to performance presents a positive and statistically significant effect, and whether there is any declining change from investment intensity on performance. In comparing the results among Models 2, 3 and 4, a positive and significant moderating effect as this study hypothesized is identified, from (a) the estimate of Resource Investment Intensity dropped from Model 2's 0.706 to Model 4's 0.487, (b) the estimate of Resource Investment Intensity dropped from Model 3's 0.644 to Model 4's 0.487 and (c) the moderating factor showed a significant result in Model 4 (RI x RDL = .291, p<0.01). These results show that Hypothesis 2 is supported by the sample.

In addition, similar results for Hypothesis 2 from the simple linear contract analysis (based on the moderating effects of R&D leverage (RDL) across the high-to-low resource investment intensity (RI) levels). It can be seen that the sample group of higher level R&D leverage has a bigger slot than that of lower level R&D leverage concerning the effect of their resource investments on performance. This result also demonstrates that R&D leverage has a positive and significant relation in the proposed model.





Note: RDL: R&D Leverage; RI: Resource Investment Intensity

Hypothesis 3 (including 3a and 3b) suggests that there may be some theoretical behavior differences between non-isomorphic SMEs and isomorphic SMEs based on the hypothesized model. This study estimated a multiple-group analysis for these two designed groups. The assessment results are listed in Table 4. The indices of difference (by Z score) between the non-isomorphic and isomorphic groups (RI = 0.088 - for Hypothesis 3a; RDL = 1.013; RIxRDL = -0.096 - for Hypothesis 3b) are less than the benchmark 1.96 (p = 0.05) in the absolute value comparison, which shows that there is no significant difference in the theoretical behavior to achieve rents ruled by the hypothesized model between isomorphic and non-isomorphic SMEs. Thus, Hypotheses 3a and 3b could not be seen to gain support from the sample.

Table 4: Multiple-Group Analysis between the I	somor-
phic and Non-isomorphic SMEs	

		Non-isomorphic SMEs		Isomorphic	SMEs	Difference	
		Estimate	р	Estimate	р	Z Score	
	Age	0.037	0.781	-0.000	0.996	-0.651	
	Capital	0.010	0.910	0.127	0.262	0.867	
e	Industry D1	-0.138	0.300	-0.178	0.215	-0.273	
Control Variable	Industry D2	0.009	0.981	-0.053	0.886	-0.381	
ol Va	Industry D3	-0.031	0.886	-0.127	0.257	-0.753	
ontr	Industry D4	-0.14	0.320	-0.179	0.144	-0.417	
0	Industry D5	0.228	0.295	0.291	0.042	0.534	
	Industry D6	-0.288	0.394	-0.161	0.41	0.228	
	Industry D7	0.008	0.931	-0.307	0.030	-1.712	
ac-	RI	0.489	0.018	0.617	0.009	0.088	
Latent Fac- tor	RDRL	0.001	0.984	0.018	0.217	1.013	
Lat	RIxRDL	0.298	0.041	0.253	0.013	-0.096	

Note:

1. Dependent Factor = Firm Performance.

2. Sample size: Total = 155; Non-isomorphic Group = 88; Isomorphic Group = 67;

3. Estimates are reported in standardized value.

4. RI = Resource Investment Intensity; RDL: R&D resource Leverage; RIxRDL = Moderating (interaction) effect.

5. Industry dummy D1-D7 present the industries, listed as follows: food, electrical and mechanical engineering, electrical cable, biology and chemistry, iron and steel, electronics, culture and creativity.

6. For this multiple-group analysis, the controlling for isomorphism was dropped from the original controlling settings in the hypothesized model.

5. Discussion

This paper addressed the role of R&D leverage (RDL) in SMEs' performance divergence by considering SMEs' high resource dependence due to isomorphism; and by perceiving R&D leverage as possessing dynamic management capability, we investigated whether and how R&D management plays a role in advancing the effect of resource investments (RI) on firm performance.

The strong and positive results in relation to Hypothesis 1 support the view that resource investments improve resource advantages of SMEs, which is generally consistent with the DCV, which is considered central as asset orchestration and strategic renewal of firm resources for rebuilding a firm's resource position, hence performance growth ^[59,60,113,121,122,124,125]). For Hypothesis 2, we tested the moderating role of RDL in the relation between resource investments and performance. Hypothesis 2 gains strong support in the present analysis. Furthermore, our investigation, by using linear contrast analysis (shown in Figure 1), also reveals that just as certain SMEs exhibit high level of RDL, they perform better than others with low level RDL in the high RI group; while they have poorer performance in the low RI group. These findings suggest that SMEs' RDL activities can advance the efficiency and effectiveness of resource deployment and development, but only in so far as they have proper resource investments. Otherwise, high RDL may lead to performance erosion.

Our investigation can also be further inferred for SMEs' performance divergence that four general situations of SMEs would be categorized through the level of their RDL activities on the resource investment behavior. These include: 'high RDL-high RI', 'high RDL-low RI', 'low RDLhigh RI', and 'low RDL-low RI'. On the 'high-RI' part, 'high RDL-high RI' suggests that proper manipulation of RDL is necessary for those SMEs, which are able to conduct a relatively high level of resource investments. This finding provides strong empirical evidence to link resource possession, exploration and exploitation. The instrumental RBV literature has always argued that competitive advantages to a firm requires exploring valuable and rare resources (i.e. resource investments in this study) and exploiting its distinctive competencies to make its resources well managed and leveraged (i.e. RDL activities in this study) [80,95,132]. 'Low RDL-high RI' presents the sample companies' behavior that follows the conventional resource-dependent model, reflecting a relatively less-aggressive approach with R&D leverage to achieving rents.

On the 'low-RI' part, 'High RDL-low RI' represents that if there are not proper resource investments, too much RDL manipulation is usually unnecessary and greatly increases the possibilities of meaningless resource consumption, hence performance erosion. In addition, our findings provide insights for the 'low RDL-low RI' SMEs which have a relatively high growth in firm performance. These SMEs may be generally considered as lacking resources and enough competence to access to venture capital, since they are those participants relatively small-sized and newly established in our sample. This observation implicates that this kind of SMEs' operational success lies in the allround development of firm resources for the specifically predefined niche opportunity.

The evidence provided by the research regarding Hypotheses 3a and 3b is not significant as it was expected that SMEs' operations and performance are likely to be forced by the environmental forces in light of isomorphism. The results of the multiple-group analysis (Table 4) indicate that the participant SMEs, whether isomorphic or not, have similar behavior to achieve rents under the hypothesized model. This result may reflect a reality in the Taiwanese SME context: the environmental settings has been largely promoted by the R&D and technology upgrading policies of the Taiwanese government (Mar, 2015); when the oper-

ational environment is considered as technology-intensity, SMEs' growth and development is largely dependent on a technological resource dependent pattern.

The empirical findings of this study provide significant contributions to support, expand and connect the literature on R&D management, isomorphism, SMEs, and the DCV. First, this study provides a potential approach for industrial firms to measure dynamic capabilities. This study suggests that R&D leverage that showcases a set of aggregative processes and innovation behavior in R&D management would be referred to as a set of microfoundations of dynamic capabilities ^[15]. Our approach to measure the level of R&D leverage can be extended to the manner in which dynamic capabilities are investigated by measuring their resource leverage in various micro aspects of the managerial activities of organizations.

Second, by proposing the hypothesized model in conjunction with empirical evidence, this study provides clarity regarding the ambiguous relationship between the DCV and RBV ^[5,6,14,81]. We have identified the moderating role of R&D leverage, as a dynamic capability, in the relation between resource investments and firm performance. There is an important implication in contrasting the theoretical positions of, and explaining the relationship between, the DCV and RBV, strongly suggesting that the DCV is theoretically complementary to the RBV ^[2,44,108]; ^[121]; Zollo and Winter, 2002^[133]; ^[131]). Herein, while resources establish the performance baseline, dynamic capabilities amplify the effect of resources on performance. As a consequence, this study extends the DCV by proposing an empirical approach for integrating the RBV, which is far beyond the traditional investigation on the DCV to highlight the differences between the DCV and RBV in respect of their theoretical logic.

Finally, this study offers practical implications for SME management. While organizations' operations are bound to be affected by environmental changes [60,121], SMEs, subject to resource availability, are typically considered as having less flexibility to fit in the environmental changes. Thus, their operations and strategic behavior are forced to be normative and dependent on the environmental institutions, forces and trends. The present investigation reveals that SMEs in approaching rent creation need to focus on the development of resources, but necessarily balanced development in each functional area of the organization. Simultaneously, we observe that the role of R&D management in SMEs has evolved from its leading function of product and service innovation to a coordinative and supportive role in business innovation. We suggest that the use of R&D leverage should be considered as a key to improve SMEs' specific skills and know-how for resource deployment and

management across the various units of the firm, hence driving resource advantages and organizational innovation as a whole.

6. Conclusion and Limitations

This study perceived R&D leverage as a dynamic capability that advances and spurs the efficiency of resource management of firms. In our investigation on SMEs, the empirical evidence suggested that SMEs' performance is contingently dependent on resource investments and R&D leverage. SMEs with high resource investments can have better performance as they have a relatively high degree of R&D leverage; while SMEs with low resource investments, high R&D leverage may decline the efficiency of resource investments, hence less performance growth.

Our paper has several limitations, and there are important avenues for future research. The main drawback is that the sample size is considerably small for SEM analysis. It is considered as a general situation that data collection by using questionnaire survey techniques for firm-specific characteristics (e.g., internal capabilities) and the financial information related to expense and performance significantly decrease the response rate of the survey. This phenomenon is very common because of business secret issue or managers who often have limited time to fill questionnaires. This is especially evident when some information or figures need to be checked or calculated. To increase the respondent rate for our surveys, in addition to using various ways to collecting data (e.g. post, email, on-call interview and face to face interview), we simplified the survey for the issues, including R&D leverage, resource investments and performance, by using Likert scale formation in this study.

In our survey for SMEs, the effective participant samples were nevertheless about 155 companies. The matter of low sample size may be considered as a critical concern for the insignificant results in the test of Hypotheses 3a and 3b^[46]. This study thus used the Bootstrap Resampling technique in our SEM analysis in order to overcome this limitation^[1]. In addition, by this critical limitation, we realize that the findings derived from the present analysis may be considered as limited in regard to their generalizability to other areas and other kinds of companies. Consequently, future research could extend the research scope to other geographic areas and/or large firms, or even more broad scope for SMEs.

To reinforce the statistical robustness, we used industrial dummy variables as the environmental control variables based on the Standard Industrial Classification of Taiwan ^[37] in our analysis. Although this control was built with an overlook for the potential confounding effects on the factor of performance growth ^[93], it was considered as too general to have a specific focus on the specific differences among the industries investigated in this study. These specific differences may be suggested as the regulations and subsidies of governments, the levels of the use of technology, the salary levels of employees, and so on. Indeed, this study confronted difficulties in the collection of these parts of data. This study is thus limited, and thus gains insignificant differences, in such control. This study suggests that future research may develop a rigorous analysis by defining much specific environmental controls in similar statistical tests.

Finally, resource leverage has been identified as a measurement of dynamic capabilities by this study. For R&D leverage especially, it represents a firm's R&D dynamic management capability. Future research may prove advantageous through investigating more widely defined factors for R&D leverage. Moreover, it may be advantageous for future research to explore other ways to measure the dynamic capabilities of firms, and thus contribute to the DCV literature in strategic management.

7. Supplements

City/County	Keelung City	Taipei City	New Taipei City	Taoyuan City	Hsinchu City
Effective respondents (Respondents)	0	12(12)	21(25)	33(41)	3(3)
Sampling (Registered Companies)	8 (435)	92 (4577)	453 (22627)	202 (10102)	37 (1862)
City/County	Hsinchu County	Miaoli County	Taichung City	Changhua County	Nantou County
Effective respondents (Respondents)	12(13)	8(10)	28(30)	3(3)	0
Sampling (Registered Companies)	33 (1670)	44 (2215)	386 (19310)	197 (9867)	26 (1288)
City/County	Yunlin County	Chiayi County	Tainan City	Kaohsiung City	Pingtung County
Effective respondents (Respondents)	1(1)	3(3)	8(10)	19(23)	0
Sampling (Registered Companies)	34 (1712)	51 (2563)	192 (9599)	136 (6819)	22 (1076)
City/County	Yilan County	Hualien County	Taitung County	Penghu County	Others
Effective respondents (Respondents)	2(2)	1(1)	1(1)	0	0
Sampling (Registered Companies)	30 (1508)	16 (804)	7 (326)	2 (111)	1 (30)

Appendix 1. Hierarchical Sampling of SMEs by City/County in Taiwan

Note:

1. Total registered SMEs at TaiwanPage = 1970.

2. Hierarchical sampling rate of each city/county = 2%; Total respondents = 178; Effective respondents = 155; effective response rate = 7.87%

Appendix 2. Question Descriptions

Questions of Performance Growth (evaluate the performance growth within 2014-2016, if possible, comparing with it within 2011-2013)
1. Financial performance: Our Company's overall financial performance, such as ROA, ROE, EPS, etc., is better than before.
2. Satisfaction of shareholders: Our shareholders are generally satisfied with the way we manage, and the outcomes of, the Company, as well as their returns.
3. Market share and growth: Our Company's market has been growing and market share increases are better than before.
4. Market control and power: Our Company has stronger power to control, or better capabilities to manage, the market channel and distribution system.
5. Industrial relationship: Our Company maintains a better relationship than before with our customers, suppliers, cooperative companies and com- plementors.
6. Employee turnover: Our Company maintains a lower employee turnover than before.
7. Internal process efficiency: Our Company shows better managerial efficiency in business routines and process flows.
Questions of Resource Investments (evaluate the extent of capital investments; if possible, refer to the expenditure (or capital) intensity within 2014-2016).
1. Human capital: Our Company shows stronger aggressiveness in human capital investment than before.
2. Asset specificity: Our Company makes more investments to advance operational efficiency by investing in specialized machines or equipment, computers or IT systems, and other dedicated assets.
3. Manufacturing (or production) management: Our Company makes a higher level of expenditure for the better management in manufacturing sites or production lines.
4. Marketing management: Our Company makes stronger efforts and investments to advance the capacity to engage in the market.
5. Organizational structure and process: Our Company makes a higher level of expenditure to refine organizational structure and business flows.
6. Finance management: Our Company makes stronger efforts and investments for the management of funds and monetary-related resources and to advance the capacity of capital budgeting, current liabilities, and other relevant applications.
7. Management of external cooperative relations: Our Company makes more investments to better engage in strategic alliances, suppliers, and the like organizations.
Questions of R&D Leverage (evaluate R&D leverage by measuring the extent of the change of expenditures and efforts invested in the R&D management activi- ties within 2014-2016 on the basis of the previous R&D leverage in 2011-2013).
1. Market driven R&D: In our Company, R&D efforts and investments are increased to secure appropriate alignment between new products and mar- ket or customer demands.
2. Project management: Our Company's increased R&D efforts and investments are set to the project management for new product/service develop- ment and other R&D projects (with a deliberate discipline of initiating, planning, executing, controlling, and closing procedures.).
3. Introducing new technologies: Our Company makes efforts and investments to introduce new technologies, knowledge, and techniques for R&D capacity advancement.
4. Training of R&D: Our Company makes efforts and investments to train and educate the R&D people.
5. Efficiency of R&D organization: In our Company, R&D efforts and investments are increased to improve the efficiency of communications and operations within the R&D department, and that between the R&D department and other departments.
6. Product driven R&D: Our Company's R&D efforts and investments are increased to reinforce our strengths of product/service innovation based on technology orientation (rather than market orientation).
7. Risk management: Our Company pays efforts and investments for risk management that is to set to build good control of R&D projects in re- sponse to the uncertainties within or outside the Company.
Questions of Isomorphism (evaluate the commonalities of resource base and market forces by identifying the existence and tendency for your firm to acquire or confront the attributes upon which your rival competitors depend within 2014-2016).
1. Products and services: The differences of the product (or service) offerings between our company and the rival competitors have been getting smaller.
2. Organizational capital scale: The size of capital scale between our company and the rival competitors have been getting similar.
3. Market engagement: There is a big, and getting bigger, overlap in the target markets, channels and customer segments between our company and the rival competitors.
4. Technical and technological level: Because of the technological trend, the technical and technological difference between our company and the rival competitor are getting smaller.
5. Human capital scale: The human resource base has similar composition with size (number of employees), wage level, educated level, professional experience, working seniority, and other relevant features.
6. Political-legal settings: The operations of our company and the rival competitors have been influenced by the political-legal settings of the environ- ment set by the governments and other relevant institution organizers at the similar level.

Note:

1. Questions of firm performance, resource investments and R&D leverage are formatted in the 7-point Likert scale

2. Questions of isomorphism are rated by using Guttman scale and the relevant questions are asked by the dummy variable form.

Factor / Variable	Proposed Factor Loadings	R^2	Common Latent Factor Load- ings	R^2
Performance				
Financial performance	0.524*	0.275	0.180	0.032
Market share and growth	0.816***	0.666	0.109	0.012
Employee turnover	0.506*	0.256	0.429*	0.184
Internal process efficiency	0.701**	0.491	0.374	0.140
Resource Investments			0.000	
Human Capital Intensity	0.550*	0.303	0.207	0.043
Asset Specificity Intensity	0.623*	0.388	0.093	0.009
Manufacturing (production) management	0.529**	0.280	0.321	0.103
Marketing management	0.658*	0.433	0.381	0.145
Organizational structure and process	0.585*	0.342	0.356	0.127
Finance management	0.529*	0.280	0.396	0.157
R&D Leverage			0.000	
Market Driven	0.530***	0.281	-0.076	0.006
Introducing New Technologies	0.493***	0.243	-0.136	0.018
Training of R&D	0.674***	0.454	0.045	0.002
Efficiency of R&D Organization	0.733***	0.537	-0.144	0.021
Product driven R&D	0.525***	0.276	-0.124	0.015
Average	0.598	0.324	0.161	0.060

Appendix 3. The Results of Common Method Variance Test

Note:

***: p<0.001; **: p<0.01; *: p<0.05;

The common method variance test only included the variables acceptable by the item analysis.

Appendix 4. The Results of Non-Response Bias Test

Factor/Variable	Mean	G1	G2	G3	G4	F-test	р
Firm Performance							
Financial performance	5.045	5.071	5.121	4.814	5.304	1.161	.327
Satisfaction of stakeholders	4.728	4.528	4.963	4.762	4.816	1.728	.164
Market share and growth	5.335	5.143	5.515	5.372	5.478	1.081	.359
Market control and power	4.920	4.859	5.025	4.822	5.100	.837	.476
Industrial relationship	4.815	4.799	4.824	4.669	5.112	1.947	.124
Employee turnover	4.865	4.679	5.182	4.837	4.913	1.207	.309
Internal process efficiency	5.129	4.911	5.273	5.163	5.391	1.421	.239
		Resource I	nvestments				
Human capital intensity	5.090	4.964	5.152	5.093	5.304	.923	.431
Asset specificity intensity	5.477	5.375	5.485	5.442	5.783	.923	.431
Manufacturing (production) management	5.116	5.000	5.333	5.163	5.000	1.042	.376
Marketing management	5.419	5.339	5.545	5.419	5.435	.250	.861
Organizational structure and process	5.297	5.214	5.455	5.256	5.348	.359	.783
Finance management	4.961	4.786	5.212	4.837	5.261	2.510	.057
Management of external cooperative rela- tions	4.821	4.730	5.024	4.779	4.830	.707	.549
		R&D L	everage				
Market Driven R&D	5.394	5.214	5.576	5.349	5.652	1.619	.187
Project management	4.530	4.479	4.599	4.384	4.827	1.942	.125
Introducing new technologies	5.032	4.911	5.091	4.930	5.435	1.517	.212
Training of R&D	5.503	5.375	5.545	5.465	5.826	1.676	.175
Efficiency of R&D organization	5.594	5.589	5.606	5.419	5.913	1.543	.206
Product driven R&D	5.323	5.286	5.606	5.093	5.435	2.281	.082
Risk management	4.557	4.423	4.674	4.536	4.758	1.820	.146

Note:

Group of survey type: G1=post; G2=email; G3=on-call interview; G4=face to face interview Sample size: Total=155; G1=56; G2=33; G3=43; G4=23.

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